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Tata Concludes Investigation Into Nano Incidents



Tata Motors has undertaken a comprehensive investigation related to the cause of fire in two Tata Nanos. On the basis of the findings of the investigation, conducted by a 20-member internal team and an independent forensic expert, Tata Motors assures all customers that the Tata Nano is a safe car. The investigation reveals that the incidents in these two cars, which were being transported to or from dealers, were isolated instances and the reasons are unrelated. This further establishes the conclusion that the Tata Nano's design is robust. The Mumbai incident in March 2010, approximately one-and-a-half hours after delivery to a customer, was found to have remnants of a foreign object on the hot exhaust system which most probably led to combustion.

In the incident of the second car in Gujarat's Anand district in April 2010, which was being delivered to a dealership, there was evidence of a ruptured fuel line. The investigators' conclusion that the Tata Nano is safe and robust is also visible in the problem free driving experience of thousands of owners since deliveries from July 2009. The company has, notwithstanding, decided that it will allay any concerns by owners by inspecting all cars with customers and, where necessary, add additional protection to ensure the car's safety. Beginning May 24th, each owner will be individually contacted over the next few weeks to fix appointments for such inspections. These inspections would be provided free of cost to the customers. These inspections do not constitute a recall.

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